



UNLV Video Visits - Mobile device instructions

Note: A device with a camera and microphone is needed to log in

1. You will receive SMS notifications with the date and time of your appointment. If you have a MyChart account, you will be prompted to complete eCheck-In through the platform. For detailed instructions, please refer to the MyChart eCheck-In Tip Sheet.

UNLV HEALTH: Laura has a visit on 09/12 at 9:30 AM PDT. Arrive by 9:15 AM PDT. Complete registration tasks online: https://mchrt.io/cyidH06XO_UfQ7VVfR0

Reply STOP to opt out.

2. You will receive a direct link to video visit. Note: You do NOT need a MyChart account to log in to the appointment.

UNLV HEALTH: Laura, you may now join your video visit. Check in before joining if you have not done so already. <https://mchrt.io/d4fWuccX9rYSQcPYMyU>

Reply STOP to opt out.

3. When you click the link, you will be prompted to grant access to your microphone and camera. Please click 'Allow' to proceed with the call.

For your video visit, we need to connect to your microphone and camera. Allow this page to use your devices.

Continue

"telehealth.epic.com" Would Like to Access the Microphone and Camera

Cancel

Allow

4. Verify your hardware is enabled, and select a desired display name for the call. Click Join Call.



Microphone

iPhone Microphone



Your microphone is quiet. It may have stopped working.

Camera



Front Camera

Speaker



System Default



Verify your hardware before joining the call.

Your microphone is quiet. It may have stopped working.

Display name

Daisy Unlv

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Join call



5. You will be placed in the virtual waiting room until the provider joins. Once the appointment is complete, please click the red icon in the top-right corner to end the call.

